Auckland, Aotearoa New Zealand

14th World Conference for Person Centered & Experiential Psychotherapy and Counseling

PCE2020

AN INNOVATION HUB
> A city of innovative thinkers with a willingness to collaborate

ENDLESS CHOICES
> Superb venues, diverse activities, beautiful landscapes

AUCKLAND DELIVERS
> A strong track record of hosting world-class events
## CONTENTS

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tēna koutou, tēna koutou, tēna koutou katoa - Greetings to you all</td>
<td>3</td>
</tr>
<tr>
<td>Proposed theme and dates</td>
<td>4</td>
</tr>
<tr>
<td>Conference organisation</td>
<td>5</td>
</tr>
<tr>
<td>Conference programme</td>
<td>6</td>
</tr>
<tr>
<td>About the team</td>
<td>7</td>
</tr>
<tr>
<td>About the venue</td>
<td>11</td>
</tr>
<tr>
<td>About Auckland and Aotearoa New Zealand</td>
<td>12</td>
</tr>
</tbody>
</table>
TĒNA KOUTOU, TĒNA KOUTOU, TĒNA KOUTOU KATOA - GREETINGS TO YOU ALL

In order to embody manakitanga (hospitality), the conference will open with a powhiri, a traditional cultural welcome, led by Māori as tangata whenua, the first people of the land. This will not only offer a welcome to the land and the ground on which we stand, it will also set the context for the conference theme and our work and time together. There will also be a poroporoaki, a closing cultural ceremony.

The AUT Marae, Ngā Wai o Horotiu, is the cultural hub of the University; it embraces Māori spiritual origins and celebrates the diversity of cultures through the representation of Pacific Island patterns through to traditional Celtic designs.
PROPOSED THEME AND DATES

Our proposed theme is:

“Culture, Context, and Contact”:
The Ground of Person-Centred and Experiential Practice and Research

Aotearoa New Zealand is a multi-ethnic society in a bicultural nation, with political and social relationships informed by a unique treaty, Te Tiriti o Waitangi, signed by Māori chiefs and representatives of the British Crown in 1840. As such we are in a unique position to represent and discuss bicultural as well as cross-cultural, and transcultural relationships, contexts and work.

By locating the conference within this cultural frame, it is our intention to offer delegates a unique experience, and one that, to our knowledge, has not been attempted in WAPCEPC conferences to date, yet is grounded in the principles of encounter and dialogue that are at the heart of person-centred and experiential approaches.

Interweaving this theme throughout the conference, we will offer opportunities for engagement in workshops, presentations and discussion around various strands of practice and research. Additionally, we aim to offer opportunities for active encounter and experiential groups. Further, it is our intent to invite engagement and participation in active research activities such as focus groups and collaborative enquiry during the conference itself.

Our proposed date is:

Wednesday 1st July 2020 to Sunday 5th July 2020

This date corresponds with the end of the academic year at most Northern hemisphere academic institutes, whilst also fitting between teaching semesters at Australasian academic institutes.
Organising Committee: As the conference will be co-hosted by the Australia Aotearoa New Zealand Chapter of WAPCEPC, and the Auckland University of Technology (AUT), this is reflected in the membership of the conference organising team. We will also have a core team of three dedicated AUT staff who between them have the capacity to address the administrative, financial, publicity and cross-cultural aspects of the conference.

Professor Keith Tudor (AUT, Aotearoa New Zealand) - Chair
Dr Brian Rodgers (AUT, Aotearoa New Zealand)
Lauren Williams (AUT, Aotearoa New Zealand) - Conference Coordinator
Andrea Dobbs (Vision College, Aotearoa New Zealand)
Dr Melissa Harte (Harte Felt Centre, Australia)
Dr Patricia McCann (La Trobe University, Australia)
Emeritus Professor Bernie Neville (Phoenix Institute, Australia)
John Wilson (Temenos, UK) - WAPCEPC Board Representative

Pai arahi (Guides): We intend to engage with Māori elders in order to guide our work as a Committee.

Scientific Committee: The scientific committee will represent international as well as local knowledge, and will be inclusive of a variety of perspectives and orientations within PCE. We are in the process of inviting colleagues from Europe, Asia and South America in order to obtain a broad representation of the PCE world. To date, the committee comprises:

Dr Brian Rodgers (AUT, Aotearoa New Zealand) - Chair
Colin Lago (Fellow of the British Association for Counselling and Psychotherapy, UK)
Makiko Mikuni (Kyushu Sangyo University, Japan) - WAPCEPC Board Representative
Emeritus Professor Bernie Neville (Phoenix Institute, Australia)
Dr Maureen O’Hara (National University, La Jolla, USA)
Professor Keith Tudor (AUT, Aotearoa New Zealand)
Scientific Programme: The final scientific programme will be decided by the Scientific Sub-committee of the Conference Organising Committee. We envisage the programme to encompass:

- Powhiri ● Karakia ● Waiata ● Poroporaki
- A daily social dreaming matrix ● Cross-cultural encounter groups ● Home groups ● Support groups
- Invited keynote speeches ● Peer-reviewed paper presentations ● Peer-reviewed poster presentations
- Panels ● Workshops
- Active research: Workshops ● Presentations ● Collaborative enquiry ● Focus groups

We envisage recording keynote speeches and panels, and to produce either a conference publication or to collect and edit papers and presentations from the conference for a proposed special issue of *Person-Centred and Experiential Psychotherapies*.

Social Programme: In recognition that many delegates will be coming to Aotearoa New Zealand for the first time, we are keen to offer not only a warm welcome but also an interesting social programme before, during, and after the conference. This will include social and cultural events, gatherings, tours, and recommendations of other events and places to visit, as well as pre-conference and post-conference workshops, further details of which will be announced later.

For a taste of what New Zealand has to offer, we would invite you to visit the website: [www.newzealand.com](http://www.newzealand.com)
ABOUT THE TEAM

Professor Keith Tudor (AUT, Aotearoa New Zealand, Chair of the Organising Committee)

Keith is Professor of Psychotherapy, and Head of the School of Public Health and Psychosocial Studies at Auckland University of Technology (AUT). In this dual role, he particularly enjoys continuing academic supervision and research in the field of psychotherapy – and having an influence in shaping a vision and direction for the School. A long-time researcher, his current research focus is on critical approaches to psychotherapy, and radical therapy. He is an Associate Member of Waka Oranga, and a Provisional Member of the New Zealand Association of Psychotherapists. With his partner, Louise Embleton Tudor, Keith founded and for some 17 years directed Temenos in Sheffield, UK, a centre for person-centred education and training. A widely published author, Keith has published a number of books on the person-centred approach and on transactional analysis. Behind the publishing scenes, he is also the editor of *Psychotherapy and Politics International*, the co-editor of *Ata: Journal of Psychotherapy Aotearoa New Zealand*, and the series editor of *Advancing Theory in Therapy* (published by Routledge, UK).

Dr Brian Rodgers (AUT, Aotearoa New Zealand, Chair of the Scientific Committee)

Brian initially qualified with a Diploma in Person-Centred Counselling from the University of Strathclyde in 2000, and a Certificate in Person-Centred Supervision in 2004. In 2009 Brian undertook training in Emotion Focused Therapy (EFT) with Prof Robert Elliott and in 2010 he completed a PhD in counselling research at the University of Abertay supervised by Prof John McLeod. Brian has been an active member of BACP, PCT Scotland, and WAPCEPC for a number of years before relocating to Brisbane, Australia in 2013. He recently returned to his home town of Auckland, New Zealand, in 2015 where he is a senior lecturer on the AUT counsellor training programme. Brian was involved with the coordination of an annual counselling research conference in Scotland from 2005 to 2012, and also assisted in running the Society for Psychotherapy Research (SPR) conference in Edinburgh, 2006.
Lauren Williams (AUT, Aotearoa New Zealand, Conference coordinator)

After working in Edinburgh, United Kingdom (the Festivals hub of the world), Lauren joined AUT Hospitality Services in 2016, bringing with her extensive experience in high level University events and international festivals. Having worked within events teams for multiple University's at home and abroad, her knowledge is key to the team. She holds a Bachelor of Fine Arts (Honours) from the University of Auckland, which she keenly applies to event production, design, and innovative solutions across the breadth of any given event. This creativity, combined with excellent organisation and technical skills, allows Lauren to deliver outstanding events and conferences.

Andrea Dobbs (Vision College, Aotearoa New Zealand)

Andrea has a background in business ownership, church leadership, counselling in private practice and counselling for Hospice Waikato. She is passionate about the on-going personal and professional development of the ‘person of the counsellor’. This interest is worked out in both the papers that she facilitates and in her Master’s thesis. Andrea retains a small private practice to support her own development; maintaining currency in practice and formal training informs her teaching knowledge. Andrea and her husband are blessed to have three married children and six grandchildren who are the delight of their lives.

Dr Melissa Harte (Harte Felt Centre, Australia)

Dr Melissa Harte, a Counselling Psychologist, runs a thriving private practice and is an internationally accredited Emotion Focused Therapy trainer who offers training, supervision and professional development within the EFT framework. She has extensive experience presenting workshops, seminars, trainings and conferences both nationally and internationally. She is passionate about dealing with psychological issues from a whole-of-person perspective. She values diversity in the profession in the domains of psychotherapy, counselling and psychology. As founder of the Harte Felt Centre she strives to enhance client-centred and effective therapeutic practices in Australia. She sits on the National Committee of APS Counselling College as chair elect.
Colin Lago (Fellow of the BACP, UK)

Colin Lago, D. Litt, was Director of the Counselling Service at the University of Sheffield, U.K., from 1987 – 2003. He now works as an independent counsellor/psychotherapist, trainer, supervisor and consultant. Trained initially as an engineer, Colin went on to become a full time youth worker in London and a teacher in Jamaica before becoming a counselling practitioner. He is a Fellow of the British Association for Counselling and Psychotherapy (BACP). Deeply committed to transcultural concerns within psychotherapy and counselling, he has published articles, videos and books on the subject. To balance professional demands he loves to run, bike and dance!

Dr Patricia McCann (La Trobe University, Australia)

Tricia McCann’s primary interest in PCE is its application to Education, adolescents and young people. Her work and writing has been in this field. She has worked in primary, secondary and tertiary settings. Her doctorate was a study of adolescent meaning making entitled ‘A Theatre of the Observed’. She is currently Chair of the Board of WAPCEPC and treasurer of the newly established International Institute for Research on Interpersonal Relationships in Education.

Dr Makiko Mikuni (Kyushu Sangyo University, Japan)

Makiko has been working as a person-centred counsellor and trainer in Japan since 2001. In 1999-2000, Makiko studied with Brian Thorne at the University of East Anglia in Norwich. The following year she undertook an MA in counselling at UEA, and went on to complete her doctoral studies there in 2012. Makiko was on the board of WAPCEPC for 4 years and is currently a board member of the Japanese Association for Humanistic Psychology. Makiko aims to bridge the Western PCA world and Japanese PCA world.
Emeritus Professor Bernie Neville (Phoenix Institute, Australia)

Bernie Neville was introduced to counselling as an untrained school counsellor in the 1960s. He soon discovered Carl Rogers and the person-centered approach and this has framed his approach to both education and counselling ever since. As a university teacher in both of these fields he has had a keen interest in applying Rogerian and Jungian thought to the practicalities of teaching and counselling. His previous books include Educating Psyche: Emotion, imagination and the unconscious in learning and Olympus Inc.: Intervening for cultural change in organizations. He is currently Professor of Holistic Counselling at the Phoenix Institute of Higher Education of Australia.

Dr Maureen O’Hara (National University, La Jolla, USA)

Dr. Maureen O'Hara is a Professor in the Psychology Department at National University, La Jolla, CA and President Emerita of Saybrook Graduate School, San Francisco. Working with American psychologist Dr. Carl R. Rogers, she helped develop the person-centered approach to psychotherapy and large group process. More recently her writings have examined the relationship between the "big picture" changes underway and internal psychological adaptation. She is a founding member of the International Futures Forum in Scotland and has authored best selling books on PCA and on her futures research. Maureen is also involved in a project of the American Psychological Association Division of Humanistic Psychology: the Indigenous Psychologies Task Force, whose goal is to establish a line of inquiry that explores psychologies that are indigenous to specific cultural settings.

John Wilson (Temenos, UK)

As co-founder of onlinevents, John has brought together his love of technology and passion for person-centred learning environments and has co-created an online learning space where practitioners from all over the world can come together to think and reflect together. John is also responsible for running the business of Temenos and is co-facilitator on its Person-Centred Psychotherapy & Counselling Programme, one of the most radically person-centred programmes surviving in the United Kingdom. John has a passion for large group work and has been part of the organising and facilitation teams for a number of large person-centred groups, including the ‘Going Global’ groups run in the UK and US.
ABOUT THE VENUE

AUT is a university for the changing world, an increasingly powerful force for learning and discovery. A contemporary, connected and relevant study destination, it has differentiated itself through its commitment to widening university access and participation, and its engagement with business, industry and communities.

The AUT City Campus is located just minutes from Auckland’s main Street - Queen Street and close to parking, public transport and a variety of accommodation options. The newest addition to the campus, the Sir Paul Reeves Building, offers a range of unique function spaces spread across four levels and all within two minutes walking distance of each other. The eco-friendly design offers flexible, light open spaces with an abundance of natural light. The award winning building houses the very latest in audio visual and interactive technology, making it an ideal conference venue.

AUT Hospitality Services offers a fully comprehensive, professional, event and conference management service. Services include internal and external venue bookings, catering, audio and visual equipment, conference and event management, and registration and abstract management.
TOP 10

Friendliest cities in the world
Condé Nast Traveler Reader Choice Awards 2015

1.5 million
People live in the greater Auckland region, around one third of New Zealand’s population

New Zealand Māori call Auckland Tāmaki Makaurau, a maiden desired by 100 lovers

1.2 million hectares of sea, coast and islands make up Auckland’s magnificent Hauraki Gulf Marine Park

21,000
Auckland is home to 21,000 innovation-based companies - 12% of the business population

200+
Different ethnic communities call Auckland home

Auckland’s CBD alone offers more than 6000 rooms from 5 to 2-star

New Zealand 4th safest country in the world
2015 Global Peace Index
AVERAGE FLIGHT TIMES TO AUCKLAND

<table>
<thead>
<tr>
<th>CITY</th>
<th>INDICATIVE RETURN FLIGHT COST (NZD)</th>
<th>INDICATIVE RETURN FLIGHT COST (USD*)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Buenos Aires</td>
<td>$2141</td>
<td>$1446</td>
</tr>
<tr>
<td>Frankfurt</td>
<td>$1812</td>
<td>$1223</td>
</tr>
<tr>
<td>London</td>
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<td>$911</td>
</tr>
<tr>
<td>Los Angeles</td>
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<td>$858</td>
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<tr>
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<td>$619</td>
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<tr>
<td>Sydney</td>
<td>$426</td>
<td>$274</td>
</tr>
</tbody>
</table>

All rates are based on costs for July 2016 as of the 27th May 2016. *USD exchange rate based on 0.68
**Auckland Airport**
The largest and busiest airport in New Zealand, modern Auckland Airport services more than 15 million passengers a year.

For seven years running, Auckland Airport has been voted ‘Best Airport in Australia Pacific’ in the SKYTRAX Airport Awards. The ongoing expansion and revitalisation to provide world-class facilities makes it a relaxing and efficient way for delegates to arrive at your Auckland event.

**Concierge service**
Auckland Airport offers a professional concierge service to ensure your keynote speakers or delegates enjoy a smooth arrival into the region. Services can include collection from the gate, assistance with duty free shopping and baggage collection, guidance through border control, priority service at passport control, and the arrangement of onward transport.

For an unforgettable welcome, a traditional Māori welcome for your group can also be arranged.

**Visas**
New Zealand has a visa waiver agreement with many countries. Delegates from those countries, and Australian permanent residents or citizens, can travel to New Zealand without obtaining a visa. For those nationalities that sit outside of these waiver countries, online visa applications can be made online at immigration.govt.nz. Auckland Convention Bureau can supply you with details of a Relationship Manager at immigration who will guide you through the process of applying for visas for your conference delegates.

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**All figures are accurate as at June 2015.**
GETTING AROUND AUCKLAND

Getting to and from Auckland Airport is easy, with shuttle and bus services departing regularly, and safe, efficient taxis. Once delegates have transferred to their accommodation, Auckland’s compact central business district means that it’s easy for them to get around on foot, or by public transport.

**Airport bus**
SkyBus is Auckland’s best value airport-to-city transfer. It’s cheap, direct and reliable, operating 24 hours a day, seven days a week, and stops near most major city hotels and backpackers.

**Taxi and shuttle buses**
Taxis are located in front of the international and domestic airport terminals. The approximate cost for a taxi from the airport to the city centre is NZ$60-$80. A shuttle is approximately NZ$30 per person.

**Private chauffeur**
Several businesses offer private chauffeur services and bespoke transport options when security and privacy are a key requirement. NZ Limousines and Regal Limousines are two options. Contact them directly for a quote.

**Public transport**
Auckland’s public transport network is a great way to get around the city. From Britomart, the central transport centre, delegates can travel by train or bus to most major attractions in Auckland.

**Drive**
Delegates can get behind the wheel of their own rental vehicle, or relax with Auckland’s professional private chauffeur and limousine services – these can also easily be arranged for organisers or keynote speakers.

**Cycle**
Keen cyclists can start their morning with a flat ride along Auckland’s beautiful waterfront and be back in plenty of time for breakfast.

**Coaches**
Auckland’s reliable and professional bus and limousine companies will help plan your logistics, and then deliver a stylish service no matter your group’s size. From large luxury coaches to limousines, Auckland has an option to suit.

**Walk**
Auckland is perfect for those who prefer to explore on foot, from vibrant waterfront precincts to beautiful city parks and gardens.

**Ferries**
Auckland’s Waitemata Harbour and Hauraki Gulf are full of breathtaking sights and natural wonders. From short sightseeing trips to full-day island tours, ferries are a great way to explore harbourside suburbs, and Auckland’s nautical playground.
## ACCOMMODATION OPTIONS

With over 6000 rooms in the CBD ranging from five-star international hotels to budget-friendly lodges, Auckland has a full range of accommodation choices.

<table>
<thead>
<tr>
<th>HOTELS</th>
<th>QUALMARK STAR RATING*</th>
<th>ROOM RATE NZD</th>
<th>ROOM RATE USD**</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Pullman Auckland</td>
<td>5</td>
<td>$262</td>
<td>$177</td>
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<tr>
<td>2 Sofitel Viaduct Harbour Auckland</td>
<td>5</td>
<td>$329</td>
<td>$222</td>
</tr>
<tr>
<td>3 The Langham, Auckland</td>
<td>5</td>
<td>$330</td>
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<tr>
<td>4 Crowne Plaza Auckland</td>
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</tr>
<tr>
<td>5 Rendezvous Hotel</td>
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<td>$265</td>
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<tr>
<td>6 Mercure Auckland</td>
<td>4</td>
<td>$199</td>
<td>$134</td>
</tr>
<tr>
<td>7 The Sebel Suites Auckland</td>
<td>4</td>
<td>$249</td>
<td>$168</td>
</tr>
<tr>
<td>8 ibis Budget Auckland Central</td>
<td>3</td>
<td>$119</td>
<td>$80</td>
</tr>
<tr>
<td>9 YHA Backpackers</td>
<td>2</td>
<td>$120</td>
<td>$81</td>
</tr>
<tr>
<td>10 Base Backpackers</td>
<td>Backpacker</td>
<td>$36</td>
<td>$24</td>
</tr>
</tbody>
</table>

*Conference Venue - Auckland University of Technology

All accommodation rates are indicative and subject to availability.

*Qualmark is New Zealand’s star grading system for ranking accommodation providers and venues. Indicative accommodation rates are inclusive of GST and have been quoted based on July 2020.

**USD exchange rate based on .68
DINING PRECINCTS

Auckland’s lively dining precincts serve up an impressive variety of cuisine, from five-star fare created by internationally renowned chefs to casual café dishes.

BRITOMART
Revamped heritage buildings and cobbled lanes are home to an eclectic collection of eateries – from modern Mexican to a dedicated dessert restaurant.

FEDERAL STREET
From luxurious fine dining, to New York deli dishes, Auckland’s newest foodie precinct is home to a number of internationally renowned chefs including Peter Gordon and Nic Watt.
WYNYARD QUARTER
This revitalised waterfront precinct is abuzz with eateries offering tapas, Italian, Indian, Thai and American soul food. In summer it’s even livelier with a Friday night market and outdoor cinema.

VIADUCT HARBOUR
The perfect spot for a laidback lunch and glass of wine in the sun, or an elegant evening dining experience of succulent seafood from the nearby fishing fleet.

CITY WORKS DEPOT
This collection of quirky casual eateries in a revamped industrial area offers everything from wood fired bagels to crayfish dumplings – or pamper yourself at a hair salon that’s also a tea house.

PONSONBY
Urban style – award-winning cafes, über-cool bars and sophisticated bistros.

NEWMARKET
Café culture and retail therapy in perfect harmony.

PARNELL
City fringe sophistication – elegant cafés, wine bars and restaurants.

WAHEKE
The jewel of the Hauraki Gulf – award-winning wines, fine dining and island life.

TAKAPUNA
Chilled-out, contemporary dining beside beautiful Takapuna beach.

MATAKANA
Live music, organic chocolate and artisan cheeses at the Saturday morning Matakana Farmers’ Markets.
THE ADVENTUROUS CHOICE

With an abundance of diverse activities and adventures on Auckland’s doorstep, there are experiences to excite every visitor.

ARTS AND CULTURE
Immerse yourself in Māori and Pacific culture. See the collection of Māori taonga (treasures) or catch a traditional Māori cultural performance at Auckland Museum. Visit Auckland Art Gallery Toi o Tāmaki, which houses more than 15,000 artworks, from the old masters to contemporary New Zealand artists. Take a walk through Voyager New Zealand Maritime Museum to learn about the Polynesian people’s epic migration to New Zealand on traditional sailing waka (canoes) or go sailing in a waka yourself.
FROM MILD TO WILD

Auckland’s extraordinary variety means there’s an adventure to suit everyone. Bungy jump off Auckland Harbour Bridge, go canyoning down waterfalls or heli-fish from the remote shore of a Hauraki Gulf island. For something more mellow, hike through native rainforest or along spectacular coastal paths, horse ride along white-sand beaches, or indulge in personalised shopping tours.

GOLF

With more than 40 coastal and inland courses throughout the region, Auckland is an ideal spot for a round of golf. Whether you’re after international quality resort courses or picturesque local gems, there’s a perfect round for players of all abilities.

SHOPPING

Indulge in some top-notch retail therapy while you’re in Auckland – from luxury international labels, cutting-edge New Zealand design and modern interiors, to vintage finds, high street fashion and quirky Kiwi art. Head to Britomart or High Street/Vulcan Lane for the flagship stores of New Zealand’s most internationally successful designers, including Karen Walker, Zambesi, WORLD and Kate Sylvester, or hop on a CityLink bus from the city centre to explore one of Auckland’s other top fashion precincts – Ponsonby Road, Parnell and Newmarket.

ISLAND ADVENTURES

Auckland’s Hauraki Gulf Marine Park encompasses 1.2 million hectares of coast, sea and islands. Just 35 minutes on the ferry from downtown Auckland is Waiheke Island – a haven of beautiful vineyards, olive groves and beaches and a range of adrenaline pumping activities as well. Or head to the volcanic island of Rangitoto where you can walk to the top or join a guided 4WD tour to the base of the summit and follow the boardwalk the last 900m. You’ll be rewarded with breathtaking 360-degree views back to the city, harbour and islands of the Hauraki Gulf.

ONSITE INFORMATION AND ACTIVITIES DESK FOR DELEGATES

Auckland Convention Bureau can help facilitate a free information and booking desk on-site so your delegates can discover and book things to do and places to go during and after the conference.
The 2015 Global Innovation Index ranks New Zealand an impressive fourth in South East Asia and Oceania, and 15th in the world. The spirit of innovation Kiwis are renowned for is one of the key drivers of Auckland’s economic growth, leading to the introduction of innovation hubs across the region such as GridAKL and The FoodBowl – Te Ipu Kai.

A CITY OF INNOVATION

As New Zealand’s largest city, Auckland is the nation’s commercial centre and innovation hub and is home to more than a third of the national population.
GridAKL focuses on the information and communications technology (ICT) and digital media sectors, bringing innovative thinkers together in one place and connecting them with the wider innovation ecosystem. The FoodBowl is a state-of-the-art facility designed to help food and beverage (F&B) companies test or produce new products for local and export markets and is supported by highly skilled technologists, scientists, business and certification consultants, packaging and equipment suppliers, and funding experts.

Business innovation starts with new ideas, new research and an ever-growing pool of talent. The country’s largest university, The University of Auckland, is ranked amongst the world’s top 200 universities and is New Zealand’s pre-eminent research-led institution.

As the base for many of New Zealand’s leading companies and numerous world-leading multinationals, Auckland is a city on the move.

It is at the heart of the food and beverage industry in New Zealand in both processing and wholesaling has a worldwide reputation for boat building and precision engineering, and has seen the creation of a number of innovative companies producing leading-edge products ranging from digital media to medical devices.

These factors have led to a number of key industry clusters for attracting conventions – including, but not limited to:
- Food and beverage
- ICT
- Screen/film
- Construction and engineering
- Marine
- Niche manufacturing
- Advanced materials
- Creative
- Business services
- Transport and logistics
- Sport and health
- Tourism and hospitality
- International education

The 2015 Global Innovation index ranks New Zealand an impressive 4th in South East Asia and Oceania, and 15th in the world.
Auckland is more than a city, it’s a region of contrasts waiting to be explored.

HAURAKI GULF AND ISLANDS
Discover tranquil islands lined with golden-sand beaches, walk up Auckland’s youngest volcano, or go kayaking, sailing or dolphin spotting in the harbour.

NORTH SHORE AND HIBISCUS COAST
Head north and discover the ultimate laid-back lifestyle, where great food is always close at hand and the sea is your constant companion.

EAST AND SOUTH-EAST AUCKLAND
Sparkling blue waters, white-sand beaches, rolling countryside, boutique vineyards and the largest native forest in the Auckland region.

SOUTH AUCKLAND
Auckland’s south is a melting pot of cultures from around the world, a place where history, adventure and beautiful landscapes combine.

CENTRAL CITY AND SURROUNDS
World-class shopping, buzzing waterfront precincts lined with restaurants, a vibrant arts and culture scene and harbour adventures right on your doorstep.

WEST AUCKLAND
Journey into a region of natural wonders. Walk through untouched native rainforest, experience the rugged beauty of the wild west coast beaches and visit Auckland’s oldest wine region.
NEW ZEALAND IS A DESTINATION WHERE EVERYTHING’S CLOSE – STUNNING NATURAL BACKDROPS, DIVERSE EXPERIENCES AND ACTIVITIES AND A WARM, GENUINE HOSPITALITY THAT STAYS WITH YOU LONG AFTER YOUR FLIGHT HOME.
2. WAIKATO
Meander through themed public gardens and along riverside trails in Hamilton. This heartland city offers an eclectic mix of metropolitan culture and rural charm and is famed for its proximity to must-do attractions like the Hobbiton Movie Set and Waitomo Caves.

3. ROTORUA
Immerse yourself in Māori culture and exhilarating outdoor adventure in Rotorua. Built amidst a geothermal landscape of steaming geysers and bubbling mud pools, this tourist hotspot is home to many quintessential Kiwi experiences - from white water rafting and off road 4WD, to spine-tingling Māori cultural performances.

4. TAUPO
Delve into a lake so big that it’s really more like an inland sea. Lake Taupo is surrounded by natural wonders like the stunning Huka Falls and the bubbling mud pools and geysers at the Orakei Korako thermal wonderland.

1. NORTHLAND
Considered the birthplace of New Zealand as a bicultural nation, a visit to the Waitangi Treaty Grounds – set in an extensive park-like reserve with stunning sea views – is a must. Stroll along golden sandy beaches, explore some of the 144 islands in the Bay of Islands by boat, drive along Ninety Mile Beach or visit Cape Reinga, where the Tasman Sea and mighty Pacific Ocean crash together beneath an iconic lighthouse.
5. NAPIER
Enjoy a guided wine tour through the celebrated vineyards of Hawke’s Bay. The city of Napier is New Zealand’s Art Deco capital and has fantastic heritage, a picturesque shoreline and just the right climate for delicious orchard fruits.

6. WELLINGTON
Dine on fine food, craft beers and world-class coffee in the harbour-side city of Wellington. Dubbed the “coolest little capital in the world” by Lonely Planet, Wellington also offers top opportunities for wildlife spotting and cultural discovery at the renowned national museum, Te Papa Tongarewa. From Wellington you can take a day trip to the Wairarapa, a popular rural area and wine region where great food, wine and character accommodation can be enjoyed amid a stunning natural environment.

7. NELSON
Explore the long golden beaches, alpine lakes and enchanting forests of the Nelson region by kayak, car or bicycle. Home to three national parks, this region is a favourite holiday spot for New Zealanders and so beautiful you’ll never want to leave.

8. MARLBOROUGH
Discover the many coves of the magnificent Marlborough Sounds on a cruise, or cycle through vineyards on a wine-tasting tour. With its glorious sunshine, delicious food and luxurious resorts, any visit to Marlborough is a pure joy.

9. CHRISTCHURCH
Relax in our picturesque ‘Garden City’. Christchurch offers something for everyone - from golf and hot air ballooning, to punting on the Avon River, to relaxing in its stunning Botanic Gardens.

10. QUEENSTOWN
Find inspiration amongst the unforgettable landscape of Queenstown. This four-season resort is known as the adventure capital of the world. It also offers plenty of opportunity for lakeside dining, boutique shopping and tours of the region’s rich gold mining history.

11. DUNEDIN
Broaden your mind in Dunedin, home to grand old buildings and New Zealand’s oldest university. See penguins, sea lions and albatross on the nearby Otago Peninsula and experience one of the great scenic train journeys on the Taieri Gorge Railway.
**Banks**
Monday to Friday, 9am to 4.30pm. Some banks in shopping centres are also open during the weekend. New Zealand’s main banks are ANZ, ASB, BNZ, Kiwibank, TSB, and Westpac.

**Climate and seasonality**
Auckland enjoys a temperate climate. Daytime temperatures range from 20° to 30° Celsius (60 to 86 degrees Fahrenheit) during the warmer seasons (November to March), and from 10° to 17° Celsius (50 to 63 degrees Fahrenheit) in the cooler seasons (April to October).

**Currency**
New Zealand dollars ($) and cents (c). There are five notes ($5, $10, $20, $50, $100) and five coins (10c, 20c, 50c, $1, $2).

**Customs allowances**
Visitors aged over 18 years may bring in 50 cigarettes, 4.5l of wine or beer, and three 1.125l bottles of spirits. Goods worth over NZ$700 may attract duty and tax.

**Driving**
Drive on the left side of the road in New Zealand. All drivers, including visitors from other countries, must carry their licence or permit at all times when driving. Delegates will only be able to drive the same type of vehicles they are licensed to drive in their home country.

**Electricity**
240V, 50Hz, with Australian/New Zealand pattern three-pin sockets.

**Emergency services**
111 is the emergency phone number for police, fire and ambulance services.

**Goods and Services Tax (GST)**
New Zealand has a 15 per cent GST. Overseas visitors cannot claim this back. Some stores may waive GST if delegates show onward or return air tickets, or when international shipment of goods is arranged.

**Health and vaccinations**
No vaccination certificates are required. Public and private hospitals provide a high standard of treatment and care. Medical services are not free to visitors, so travel insurance that covers medical and health is recommended.

**Languages**
English is the everyday language in New Zealand, with Māori and Sign Language also as official languages.

**Mobile telephones**
New Zealand operates on a 900 or 1800MHz network, as do most countries except Canada and US. Mobile telephones from these countries will not operate in New Zealand. Delegates can buy or rent a New Zealand-compatible phone or SIM card upon arrival.

**Postal services**
Delegates can buy stamps and post items at Post Shops. Stamps can also be purchased from stationers and many convenience stores. Look for red, black and white post boxes to post letters.

**Safety and security**
New Zealand is generally a very safe place to travel, with a relatively low crime rate. However, it is advisable to observe the same precautions with your personal safety and your possessions as you would in any other country or at home. New Zealand is a democratic and politically stable country.

**Smoke-free policies**
In New Zealand it is illegal to smoke in most indoor spaces, including workplaces, function venues, cinemas, pubs, restaurants and hospitality venues, as well as all public transport. Cigarettes cannot be sold to anyone under 18.

**Time zone**
New Zealand Standard Time is 12 hours ahead of Greenwich Mean Time (GMT). Daylight saving runs from the end of September until early April, when the clocks advance by one hour – it then becomes GMT +13 hours.

**Tipping and service charges**
Tipping is not expected in New Zealand but delegates may wish to tip for special service or kindness.

**Visitor information centres**
i-SITE is New Zealand’s official visitor information centre network with more than 80 i-SITES nationwide, including locations in Auckland. i-SITES provide free expert local knowledge and services including itinerary planning and nationwide accommodation and activity bookings.
Delegates from visa waiver countries and holders of an Australian Permanent Residence or Australian Citizenship can travel to New Zealand without the requirement to apply for a visa. On arrival in New Zealand, these delegates will be asked to provide:
- travel tickets or evidence of onward travel arrangements, and
- evidence of funds for maintenance (approximately NZ$1000 per month per person)

Delegates from non-visa waiver countries need to apply for a visa to travel to New Zealand. Conference organisers can contact a Relationship Manager at Immigration New Zealand at the email address below to discuss the appropriate visa options and seek advice regarding the process for your delegates.

Contact:
Carl Andrews
Relationship Manager, Immigration New Zealand
E carl.andrews@mbie.govt.nz.

In general, delegates applying for a visa to attend an event or conference need to allow a minimum 30 days lead in time to apply at their local branch.

### Visa Waiver Countries

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- A visa waiver does not apply to people travelling on alien’s (non-citizen’s) passports issued by these countries.
- Greek passport holders whose passports were issued on and after 1 January 2006. (Greek passports issued before 1 January 2006 are not acceptable for travel after 1 January 2007)
- Residents of Hong Kong travelling on Hong Kong Special Administrative Region or British National (Overseas) passports.
- Residents of Macau travelling on Macau Special Administrative Region passports.
- Portuguese passport holders must also have the right to live permanently in Portugal.
- Permanent residents of Taiwan travelling on Taiwan passports. A personal identity number printed within the visible section of the biographical page of the Taiwan passport demonstrates that the holder is a permanent resident of Taiwan.
- Including nationals of the USA.